

How to Raise Issues, Voice Concerns and Make Change

As teachers and administrators we care passionately about the success of your child - academically, athletically, and socially. We know that when we partner with parents who share the same values, our students will be successful.

Involved parents are the school district's most important asset. We appreciate your commitment to the schools and your interest in your child's education and welfare. If you have an idea, concern or a question about your child or the school, please don't hesitate to ask. Whatever your input, it is welcome. We strive to provide for the educational needs of the community and we need to know our strengths, weaknesses and areas in which we need to grow and develop.

If you have a question about your child's grades, a homework assignment or a similar question then a quick phone call or email to your student's teacher is often a great place to start. All teachers have email and the addresses are all formatted in the same way. For example John Black would be blackj@hartfordschools.net. If you are unsure how to spell a teacher's name or what phone number to call, you can look it up in the employee directory located on the school district website.

If your question is more general or the result of a difference with your student's teacher you may want to contact the principal or your student's guidance counselor. In some cases it may take a little time to research your question and get back to you. You should receive a response within 24 hours. Please provide a phone number where you can be reached so they can contact you if necessary.

Questions or concerns that involve day-to-day district matters such as a transportation need, a policy question or to resolve a difference with the building principal are handled by the Superintendent. (The Superintendent can be reached at 802-295-8600 or by email at debalsit@hartfordschools.net). Again, as your question may require research, please allow 24 hours for a response and provide a phone number where you can be reached so he can call you back if necessary.

Most importantly, this process is not meant to restrict you from raising a question, voicing a concern or suggesting a change, but only to facilitate the timeliness of your getting a prompt and accurate response. If you are ever unsure whom to speak to or where to call, please do not hesitate to call the superintendent's office. The staff there will know to whom or where to direct your call.

Thank you for your interest in Hartford Schools. Your involvement really does make Hartford Schools great!